



Introducing City of Kingman's New Pharmacy Benefit Manager

VRx Pharmacy Services

VRx has been selected to manage the pharmacy benefit services offered through the NAEBT. VRx is dedicated to improving your pharmacy service experience. Members have access to pharmacy technicians known as VRx Member Advocates. Member Advocates will provide information to help you understand your prescription benefit, navigate you to the lowest cost pharmacies, and provide all levels of customer support.

Please see below highlights:

- **30-Day Retail** -Your plan allows for up to a 30-day supply at a participating retail pharmacy. Most retail pharmacies, including, Walgreens, Smith's, Safeway, Wal-Mart, Target and CVS are contracted to allow you to fill a 30-day supply. Be sure to show the pharmacist your ID card with the VRx logo on the back the first time you need a prescription filled after your prescription coverage begins.
- **90-Day Retail / Mail Order Benefit** As an added benefit, your plan allows for up to a 90-day (three month) supply of medication. There are two options to fill a prescription for a 90-day supply. The same copay applies for each option. 1) Participating 90-Day Retail Pharmacy (i.e. Walgreens, Smith's, CVS and Safeway). To obtain a 90 day prescription from a participating retail pharmacy, your physician must write the prescription for a 90 day supply. 2) Mail Order Pharmacy (VRx byMail) Your physician must write a new prescription for 90 days. Your physician can phone new prescriptions in by calling VRx byMail at 855-271-4810 or by faxing the prescription to 385-549-8898.
- **Specialty Medications** Your plan covers specialty medications filled at a participating specialty pharmacy. Some specialty medications require special handling and are not available at a retail pharmacy. If you have questions about specialty medications and where they may be obtained, please contact a VRx Benefit Advocate at 877-879-9722.
- **Website** In order to learn more about your benefits, and to register for website access, each member will need to create a username and password. First time users will need to click on the "Register" button at www.myvrx.com. Register using your member ID located on your ID card and log into the secure member portal. You can find the following helpful information and tools on the website:
 - Benefit Information
 - Prescription copay information
 - Estimated drug costs
 - Prescription claims history report
 - Find a participating pharmacy
 - Find a list of covered drugs as well as those that have special requirements
 - Order Mail Order Prescriptions Online
 - Register for home delivery mail order
 - View order status
 - Request a refill
 - Customer Support
 - View or print a copy of the VRx formulary
 - Print a member reimbursement form
 - Contact VRx
 - To find dependent information go to the Benefit Information click on "Coverage Limits and Payment Details" link, it shows all of the family members. Expand the dependent information, it will show deductible and max out of pocket information. The 2nd column over says "number of claims". The number is a link that takes the member to the actual claims for that dependent and you have the ability to print the claims from there.

If you have any questions or problems with the MyVRx.com website, please feel free to contact our VRx Benefit Advocate Team. Phone: 1-877-879-972 . They are available Monday through Friday from 7 am to 7 pm Mountain Time.